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December 28, 2018

Thomas P. Gressette, Jr., Esquire
Walker Gressette Freeman Linton LLC
66 Hasell Street
Charleston, SC 29401

RE: 46 & 36 Driftwood Cottage Lane (Halwig and Noller Residences)
NMRS File Nos.: 54041/09000 and 055561/09000

Dear Tom:

The Halwigs and Nollers appreciate the return of service to these homes after over two (2) years without it and four (4) months since the installation of the relocated mains was completed. The Halwigs and Nollers also appreciate the Office of Regulatory Staff's December 21, 2018 correspondence leading to the return of service.

Contrary to your statement that it is your "understanding that certain equipment on one or both of the Customers' properties (customer side of the meters) has been damaged by tides and/or erosion and that repairs are necessary and/or underway", neither the Nollers or Halwigs have any damage or conditions requiring repair on the house side of the meters caused by erosion or any external conditions. One pipe is cracked connected to the meter at the Noller residence, which is being repaired and did not affect the use of the water inside the home. The crack could not be discovered until water service was restored, is minor, and merely requires their plumber to replace a section of pipe. In light of this please provide the details concerning the "damaged items" and source of the information on which you base your statement in your December 26, 2018 letter filing.

The Halwigs and Nollers understand their responsibility to comply with all permitting and inspection requirements for repairs conducted on their properties, as they understood the requirements for the relocated mains they installed. These Customers do not understand why the DIUC would choose to condemn these homes while they make their efforts to maintain them and protect the personal investments they have made. To state that there were "damaged items" based on erosion when there were not any, and to then characterize the undocumented claim of damage as a reason "providing service to these homes is ill advised and risky" is an improper attack of its own Customers as well as a false statement.

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Fortunately, with no such damage to attend to, the Halwigs and Nollers can begin using their homes at Daufuskie Island again.

Sincerely,



Newman Jackson Smith

NJS:mam

cc: Andrew Bateman, Esquire
Jeffrey M. Nelson, Esquire